

# Kozmic Motorsports Service Warranty Policy

Every automotive service that Kozmic Motorsports performs is backed by a Limited Warranty. For all services not covered by specific warranties outlined below or printed on the customer invoice, the standard warranty is 12 months or 12,000 miles – whichever comes first.\*

## WARRANTY AGREEMENT FOR ALL SERVICES NOT SPECIFIED

In the event of failure of materials and/or workmanship, replacement and installation will be made free of charge, including parts and labor. Warranty repair costs will not exceed the cost of the original repair or service.

Important: The original invoice from the the original work performed must be presented in order to exercise your warranty privileges. **This Warranty covers only the original purchaser and the vehicle serviced. It is not transferable.**

Kozmic Motorsports will not be responsible for any consequential or indirect damage under this Warranty. Implied warranties shall be limited to the duration of this Warranty and shall exclude consequential damages. This Warranty gives you specific legal rights, and you may have other rights which vary from state to state.

## SERVICE WARRANTY POLICY

All potential warranty claims must be raised first with the manager. Kozmic Motorsports will not reimburse customers for duplicate or corrective work performed elsewhere.

A buyer of Kozmic Motorsports products or service has the right to have warranty service performed during the warranty period. The warranty period will be extended for the number of whole days that the vehicle has been out of the buyer's hands for warranty repairs. If a defect exists within the warranty period, the warranty will not expire until the defect has been fixed. The warranty period will also be extended if the warranty repairs have not been performed due to delays caused by circumstances beyond the control of the buyer, or if the warranty repairs did not remedy the defect and the buyer notifies Kozmic Motorsports of the failure of the repairs within 60 days after they were completed. If, after a reasonable number of attempts, the defect has not been fixed, the buyer may return their vehicle for a replacement of parts, if applicable, or a refund, in either case, subject to deduction of a reasonable charge for usage. This time extension does not affect the protection or remedies the buyer has under other laws.

**This Warranty does not apply to products or vehicles used for commercial, racing, or off-road purposes, or to damage caused by abuse or accident.**

No Kozmic Motorsports company representative has authorization to make statements or promises other than those stated within this Warranty.

## \*KOZMIC MOTORSPORTS LIMITED SERVICE WARRANTY DETAILS

Kozmic Motorsports standard warranty is 12 months or 12,000 miles – whichever comes first. However, there are some exceptions, as noted below:

Oil Change: Parts and Labor are warranted for 90 Days or 3,000 Miles, whichever comes first.

Alignment: Parts and Labor are warranted for 90 Days or 3,000 Miles, whichever comes first.

Electrical Work: Parts and Labor are warranted for 90 Days or 3,000 Miles, whichever comes first.

Some parts sold by Kozmic Motorsports may include a warranty from the part manufacturer that differs from our standard Service Warranty. Unless otherwise documented on the Customer's Invoice, our standard warranty will apply. **After market performance parts warranty is limited to that provided by the manufacturer, and does not include labor.**

This Warranty does not apply to batteries and tires which have specific warranties. Battery and tire warranty information will be printed on the Customer's Invoice and/or communicated through an additional printed document.

## ADDITIONAL INFORMATION

For special order items, Kozmic Motorsports may charge a deposit of 20% of an item's selling price. Some items may require a 100% deposit. If the items are returned or not picked up, the deposit is non-refundable.

All lug nuts on custom and alloy wheels must be re-torqued after 25 miles. Kozmic Motorsports will perform such service at such time for free if you bring your vehicle to the store where the original service was performed.